

Turnkey Trainings for Customers: Partner with CalWEP and SoCalGas

DECEMBER 4, 2025 10:00 AM - 11:00 AM







A training series empowering businesses to save water, energy, and money

AGENDA

- **Welcome**
- Overview of CalWEP and SCG Partnership
- Trainings being offered
- **Review of 2024/2025**
- **Why Partner with us?**
- New Trainings in 2026
- SoCal Gas Programs

This webinar is brought to you by the California Water Efficiency Partnership and Southern California Gas Company





YOUR HOSTS















Tia Fleming
Executive Director
CalWEP

Melissa Matlock, PhD Deputy Director CalWEP

Cristina Saldaña
Training & Events
Manager
CalWEP

Nicki Powell Water Resource Project Manager Maddaus Water Mgmt

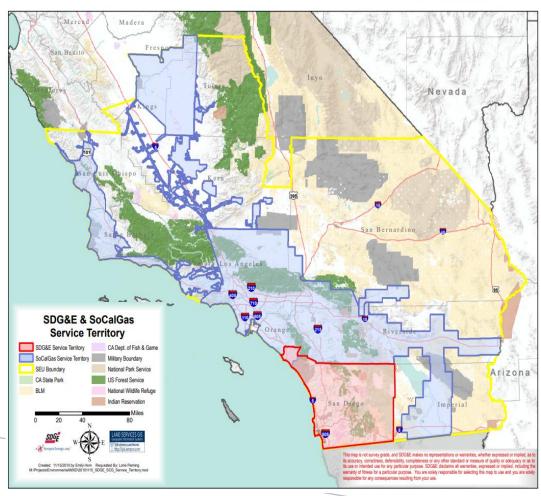
Gustavo Sevilla Sustainable Advisor SoCalGas

Overview of SCG Partnership











Partnership with CalWEP to help bring educational trainings about water conservation and efficiency to customers across our service territories.



Leverage our programs and existing partnerships to support CalWEP and their efforts.

Trainings will be specifically tailored to different demographics based on experience level and needs.

Trainings Being Offered





CalWEP and Southern California Gas Partnership Offers No-Cost Customer Trainings on Water and Energy Efficiency

CalWEP and Southern California Gas' innovative partnership helps bring educational trainings about water conservation and energy efficiency to customers across the SoCalGas service area.

We are **currently seeking water agencies** in the region who are interested in collaborating to bring educational trainings to their community.

What We Offer

CalWEP brings decades of expertise in water use efficiency and conservation to provide tailored educational offerings. These up to 2-hour trainings can be held in-person or virtually to residential or commercial customers on a wide range of topics, including reducing indoor hot and cold water use, landscape irrigation, CII best management practices, and more!

We hope to match CalWEP's expertise with the needs and programs available within a water agency's service area.

Why Partner with Us



CalWEP's Deep Industry Experience

We are committed to providing innovative trainings that ensure customers are not only gaining knowledge but connecting with their community.



Professional Event Planning

CalWEP's team coordinates event logistics, marketing, and content and delivers it to your customers in a professional and engaging environment.



No-Cost Trainings Provided by SoCalGas

SoCalGas provides these sustainability trainings so customers can attend at no cost. There is also no direct costs required from water agencies to partner (though you may be asked to help secure a training location and market the training to your customers.)

Training Topics by Audience

CalWEP and SoCalGas will work with you to select the audience and topic that you want to target.

Hospitality

- · Water and Energy Efficiency
- Hotels
- Restaurants
- Pools Maintenance Professional

Nonfunctional Turf

- How the bill impacts HOA, CII, and public properties
- Outreach to HOA, CII Properties, and public properties
- · Planning and implementation tools

New Trainings

- Efficiency at Education Campuses
- Efficiency at Hospitals and Medical facilities

Additional Audiences

- Homeowners Associations
- Landscape architects and designers
- Multifamily property owners

Training Topics by Audience

Commercial Customers

- Hospitality Professionals
- Pool Maintenance for Professionals
- AB 1572- Non-Functional Turf

Coming 2026

- Efficiency at Hospitals and Medical facilities
- Efficiency at Education Campuses
- Commercial Kitchens



Turnkey Trainings



What CalWEP does:

- Secure venue
- Prepare marketing materials
- Conduct marketing to the target audience (calls, emails, in-person)
- Manage Registration
- Event Coordination
- Collect Feedback Survey
- Provide resources and slides to attendees.

What our agency partners do:

- Attend planning calls
- Approve marketing
- Conduct outreach jointly
- Present at the training on your agency and programs.
- Follow up with leads from training (as desired).

No cost to you!







HOSPITALITY WATER & ENERGY EFFICIENCY TRAINING

FOR INDUSTRY PROFESSIONALS



In Partnership with the Los Angeles Department of Water and Power.











Pool Management Water & Energy Efficiency Training

For Pool Maintenance Professionals

HOMEOWNERS ASSOCIATIONS: UNDERSTANDING FUNCTIONAL AND NON-FUNCTIONAL TURF

Overview of the California Water Conservation Law - AB 1572

Carlos Bustos Senior Water Resources Project Manager





A Chapter of the Alliance for Water Efficiency





Marketing Materials



No-Cost Training for Hospitality Professionals

Socalcas is teaming up with WaterWise in Socializes is rearning up with waterwise in santa Barbara County to train hotel facility Santa Barbara County to train notel facility
managers and staff on actionable ways to save managers and staff on actionable ways to save on their utility bills. Attendees will gain access to on their utility bills. Attendees will gain access to top-tier training, networking opportunities, and top-tier training, networking opportunities, and learn innovative solutions for water and energy learn innovative solutions

After attending this seminar, professionals will Arter attending this seminar, professionals will be able to identify opportunities to save water be able to identify opportunities to save water take and energy at their with SoCalGas and actionable steps to partner with SoCalGas and SoCalGas actionable steps to partner with Socialcas an their local water utility on efficiency upgrades.



Network with industry leaders and

efficiency experts. Learn actionable, immediate steps to reduce utility bills.



Waterwise Contact Us (6)

Santa Barbara Inn Montecito Room 901 E Cabrillo Blvd Santa Barbara, CA 931(

Date & Time September 17, 2024 10:00 am - 12:00 pm

Topic Hotel water and efficiency

Registratio www.calwep.o

barbara-socal

Sponsored by Moulton Niguel Water District and SoCalGaS

No-Cost Training for Pool Maintenance Professionals



Moulton Niguel Water District and SoCalGas are teaming up to educate professionals and residents on best pool-management practices that will save pool owners water, energy, and money! Attendees will gain access to top-tier training, networking opportunities, and learn innovative solutions for water and energy savings.

After attending this seminar, professionals will be able to identify opportunities to save water and energy at their pools and take actionable steps to partner with SoCalGas and their local water utility on efficiency upgrades.

Why Should You Join Us



Gain insider knowledge on identifying hidden savings opportunities.



Network with industry leaders and efficiency experts.



Learn actionable, immediate steps to reduce utility bills.

Training Details

Location

Moulton Niguel Water District Headquarters 26161 Gordon Rd. Laguna Hills, CA 9265

Date and Time

November 19, 2024 2:00 pm - 4:00 pm

Audience

- Property Mana
- Facility Manac
- Pool Profession

Register

https://calwep.d socal-gas-training

LESS LAWN. MORE SOLUTION

AB 1572 VIRTUAL LUNCH & LEARN - NOV. 13TH LEARN HOW THE NONFUNCTIONAL TURF IRRIGATION BAN IMPACTS YOU California's AB 1572 will soon prohibit irrigating non-functional turf (NFT) with potable Water at commercial, industrial, and institutional properties. That means HOAs, property

managers, and facility leaders like you will need to identify NFT and plan for compliance. This practical Lunch & Learn gives you the tools, examples, and resources to make the This practical Lunch & Learn gives you the tools, examples, and resources to make transition smooth, affordable, and beneficial. Grab your lunch and join us online!

- What counts as non-functional turf under AB 1572 (with clear visuals & examples) • Timelines & requirements — what's changing, and when you need to act How to create a replacement plan that works for your property and your budget How to fine available repairs and incentives to offset costs
 How to turn a mandate into an opportunity for beauty, shade, pollinators, and

Turn AB 1572 compliance into curb appeal, savings, and community value!





For registration and more information please sign up here https://calwep.org/ab1572-virtual-lunch-and-learn/



Counts as a BMP



Did you know?

As part of the Making Conservation a California Way of Life framework:

- Urban water suppliers need to offer best management practices (BMPs)
- BMPs targeted to their high CII water use customers
- 5 categories of programs

Categories for Best Management Practices

This list is not exhaustive, and some programs may address multiple Best Management Practices (BMPs) simultaneously.

Outreach, Technical Assistance, and Education

- Direct contacts
- · Bill inserts
- Workshops or developing training videos
- Webpage portals
- Cost-effectiveness analysis tools
- Commercials or advertisements
- Grass roots marketing
- Community based social marketing

Collaboration and Coordination

- "Green" building certification programs
- Land use authorities for landscape designs
- NGOs on outreach and education
- With municipal arborists and tree planting orgs
- Stormwater orgs to install green infrastructure

Landscape Practices

- Landscape and irrigation management practices
- Irrigation system inspections, audits, or surveys
- Irrigation scheduling and maintenance
- New development landscape support
- Turf replacement with climateready vegetation and trees
- Install green infrastructure to offset irrigation

Operational Practices

Infrastructure changes (AMI)
 Billing or data collection
 procedures

Incentives

- Rebates and cost-sharing programs
- Water efficient customer recognition
- Indoor/Outdoor water use technologies

Counts as a BMP



Most Trainings

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NFT Training

Categories for Best Management Practices

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Review of 2024/2025



to save water, energy, and money



September 2024 – November 2025 Outreach Summary

SCG Training	Number of events	Number of Registrations	Attendance percentage
Hospitality	2(2024) 4 (2025)	138	56%
Pool Maintenance Professional	1	34	65%
Non-Functional Turf (in- person)	3	208	88%
Non-Functional Turf (webinar)	1	612	61%

Why Partner with us?



Christopher Garcia Inland Empire Utilities Agency



Haley Munson Elsinore Valley Water District



Kristin Tsumura
Los Angeles Dept of
Water and Power



Jessica Hernandez City of Pasadena



What interested your agency in the trainings?



to save water, energy, and money



How would you describe your experience?



to save water, energy, and money



What did you feel was the biggest challenge that these trainings help your agency overcome?



A training series empowering businesses to save water, energy, and money



From the training, what outcomes has your agency seen?



to save water, energy, and money



What was your #1 favorite thing about partnering with CalWEP and Socal Gas?



to save water, energy, and money



New trainings in 2026





New 2026 Trainings



Efficiency at Hospitals and Medical Facilities



Efficiency at Education Campuses



Commercial Kitchens



Nicki Powell









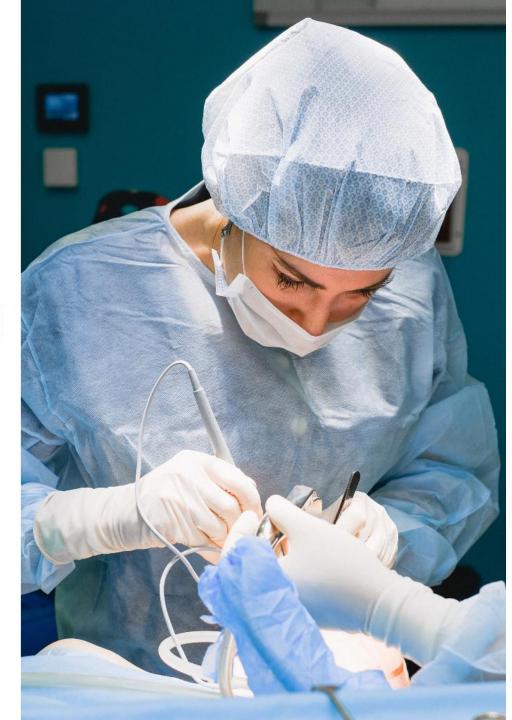
Medical Facilities

Water & Energy Efficiency Training

For Facility & Equipment Managers

In Partnership with [Your Agency Name Here!]

Date



Efficiency at Hospitals and Medical Facilities

Presentation Outline

- V. Presenting Device/Equipment to Look For, How to Test Them for Water Efficiency, any Applicable Standards, and Tips for Managing their Use*: a. Medical Instrument Sterilization i. Autoclaves
- ii. Glass washers
- b. Dialysis
- c. Therapeutic Equipment/Hydrotherapy i. Pools & spas/hot tubs
- d. Restrooms i. Hand sinks
- ii. Toilets
- iii. Urinals
- iv. Showers
- e. Cooling
- f. Water Treatment
- g. Leak Testing & Repair
- VI. Resources for More Information & Support
- *Case studies will also be integrated throughout VII. SoCalGas Applicable Programs and Rebates









Education Campuses Water & Energy Efficiency Training

For Facilities Managers

In Partnership with [Your Agency Name Here!]

Date



Efficiency at Education Campuses

Presentation Outline

- III. Water-Energy Nexus
- IV. Materials Needed for a University Audit
- V. Presenting Device/Equipment to Look For, How to Test Them for Water Efficiency, any Applicable Standards, and Tips for Managing their Use*: a. Laboratory Instruments i. Autoclaves
- ii. Glass washers
- b. Cooling
- c. Water Treatment
- d. Recreational Facilities i. Pools & spas/hot tubs
- e. Restrooms i. Hand sinks
- ii. Toilets
- iii. Urinals
- iv. Showers
- f. Laundry
- g. Dining Halls i. Spray valves
- ii. Dishwashers
- iii. Troughs/food waste receptacles
- iv. Ice Machines

- vi. Steam cookers/combi ovens
- vii. Defrosting equipment
- viii. Hot stations
- h. Landscaping
- i. Leak Testing & Repair
- VI. Resources for More Information & Support
- *Case studies will also be integrated throughout
- VII. SoCalGas Applicable Programs and Rebates









Commercial Kitchens

WATER & ENERGY EFFICIENCY TRAINING

FOR INDUSTRY PROFESSIONALS

In Partnership with [Your Agency Name Here]

Date



Commercial Kitchens

Presentation Outline

- III. Water-Energy Nexus
- IV. Materials Needed for a Kitchen Audit
- V. Presenting Device/Equipment to Look For, How to Test Them for Water Efficiency, any Applicable Standards, and Tips for Managing their Use*: a. Kitchen Appliances i. Spray valves
- ii. Dishwashers
- iii. Ice Machines
- iv. Dipper wells
- v. Steam cookers/combi ovens
- vi. Defrosting equipment
- vii. Troughs/food waste disposal
- viii. Water treatment
- b. Plumbing Fixtures i. Hand sinks
- ii. Kitchen sinks
- iii. Kitchen Staff Restrooms (toilets, urinals, and sinks)
- c. Leak Testing & Repair
- VI. Kitchen Best Management Practices
- VII. Resources for More Information & Support

*Case studies will also be integrated throughout VIII. SoCalGas Applicable Programs and Rebates



Partner with us in 2026-2027







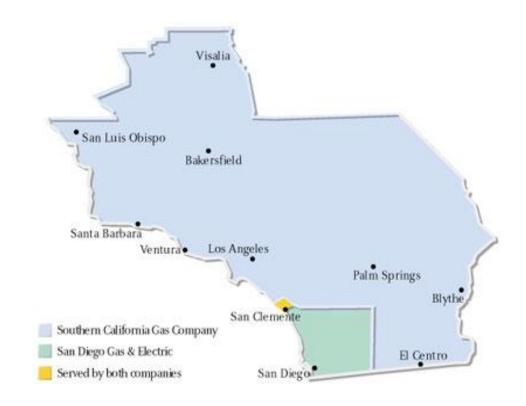
AGENCY PARTNERSHIPS

Gustavo Sevilla gsevilla@socalgas.com



SoCalGas Service Territory

- » Serving over 20 million consumers
- » 5.8 Service Meters
- » 20,000 square miles
- » Over 500 communities





Past and Current Agency Participation

- » Metropolitan Water District
- » LADWP
- » Riverside Public Utilities
- » West Basin Municipal Water District
- » City of Glendora
- » City of Colton
- » Golden State Water
- » Elsinore Valley Municipal Water District





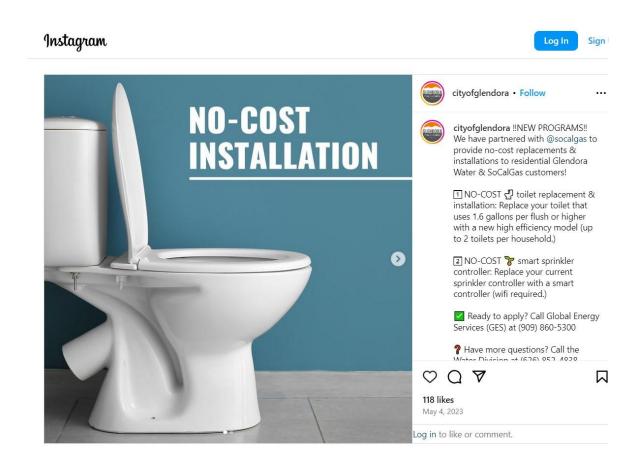
Residential Programs

Residential Advanced Clean Energy Program (Synergy)

The Program provides energy efficiency solutions to residential single-family customers via direct install of basic and advance energy measures.

Community Language Efficiency Outreach

The Program provides in-language energy efficiency to the community by providing no-cost energy saving seminars and direct install energy measures to the Chinese, Vietnamese, Korean, Hispanic, Indian and African-American communities.





Small & Medium Commercial Sector Programs

Commercial Building Energy Solutions and Technologies

- » ICF Resources, LLC
- » Targets small and medium commercial business customers whose therm usage is less than 50,000 per year.
- » Covers all SCG's service territory EXCEPT for San Bernardino, Riverside, and Orange County.
- » Emphasis on DAC and HTR customers
- » Provides:
 - Direct Installation for selected measures
 - Rebates
- » Some measures include:
 - Boilers and Water Heating
 - Hot Water Boilers, Steam Traps, Storage Water Heaters, Tankless Water Heaters, Solar Thermal, Pipe Insulation
 - Food Services
 - Vertical and Horizontal Patio Heaters
 - Pool
 - Pool Heaters

Water Measures No Cost

Laminar Flow Restrictor - 1.0 GPM

Faucet Aerator for Commercial Buildings, Public Lavatory - 0.5 GPM Flow Rate

Faucet Aerator for Commercial Buildings, Private Lavatory - 0.5 GPM Flow Rate

Low Flow Pre-Rinse Spray Valve, 0.75 - 1.07 GPM NR



Multifamily Energy Efficiency Rebate Program

- » Program offers rebates to property owners/managers for the purchase & installation of qualified energy-efficiency products in:
 - Existing residential multifamily properties (2 or more units):
 - Dwellings: Apartments
 - Common Areas:
 Apartments,
 Condominiums & Mobile
 Home Parks

2025 Qualifying Products			
	Equipment	Rebates up to:	
Common Area	Central System Natural Gas Storage Water Heaters	\$6 per mBtu	
	Central System Natural Gas Boilers	\$12 per mBtu	
	Central System Natural Gas Tankless Water Heaters	\$12 per mBtu	
	Boiler (Domestic Hot Water Loop) Controller	\$1,400 ea.	
In-dwelling Unit	Tankless Water Heaters	\$1,500 ea.	
	Energy-Efficient Residential Natural Gas Ovens Qualifying models on residential natural gas Freestanding or wall ovens.	\$500 ea.	
	Fireplace Inserts	\$500 ea.	
	Natural Gas Patio Heaters Qualifying models on residential natural gas standalone or wall mount patio heaters.	\$400 ea.	



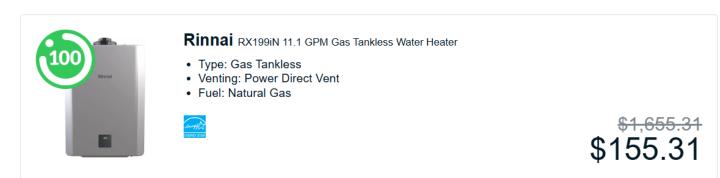
Agency-Focused Partnerships

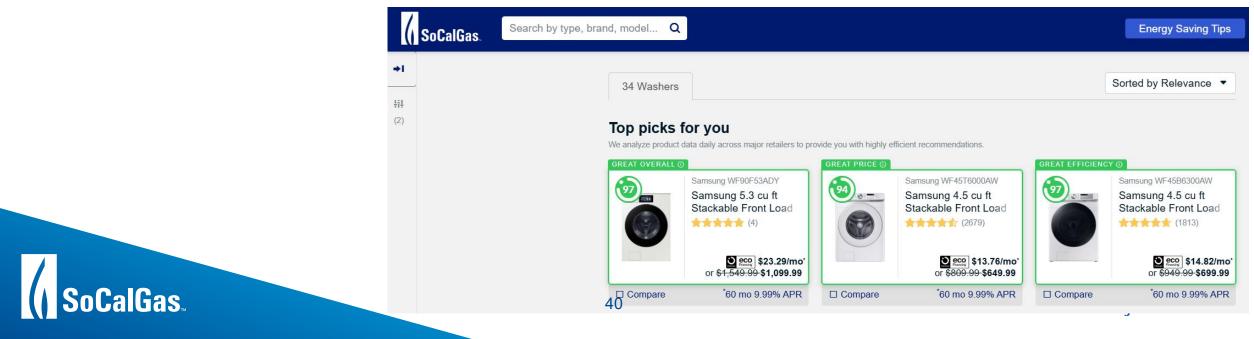
- » Minimum Requirements
 - Customers must be SoCalGas ratepayer
 - Minimum agreement value of \$150,000 for agency measures
 - Reasonable installation timeframe
- » Customer Segment & Measure Options
 - Residential/Multi-Family
 - K-12 Education (Elementary, Junior High, High School)
 - Small/Medium Business (Restaurants, Medical Complex, etc.)
 - Large Commercial
 - Electric/Water/Gas for applicable agencies offerings



Engagement Through Events and Relationships

- » Program Awareness
- » Increase Participation
- » Community Relations
- » Collective Collaboration
- » Customer Savings and Value





Agency Experience

- » Single customer visit can address multiple energy efficiency measures
- » Reduced cost for agencies
- » Positive feedback
- » RFP and other regulatory factors addressed
- » Consultants are (SME) Subject Matter Experts



Reviews > Paul's review



I would like to thank Synergy Companies for partnering with the City of Glendora and offer its residents no cost, water efficiency upgrades. My wife and I were very grateful to have one of their technicians, Anthony Canas, come over our home to replace the old central A/C thermostat for a new Honeywell Resideo. In addition, he replaced two old toilets for a pair of new Niagaras, all in under 3 hours. Anthony was prompt and very polite upon arrival and answered my questions with much professionalism. His work was also very clean and left no mess behind which I greatly appreciate. We can't stress enough how satisfied we are with his services. Synergy Companies has an excellent employee, which we highly recommend. We hope he is highly valued by the company and his clients and wish him nothing but the best.

Thank Comment Direct message

Save energy, money, and time with Statewide WISE!

The Statewide Water Infrastructure and System Efficiency (SW WISE) Program assists Water/Wastewater pumping customers in identifying energy efficiency solutions, securing incentives to help offset installation costs, and providing engineering services. If your facility is within the Pacific Gas and Electric, Southern California Edison, Southern California Gas or San Diego Gas & Electric service areas you may qualify to participate.

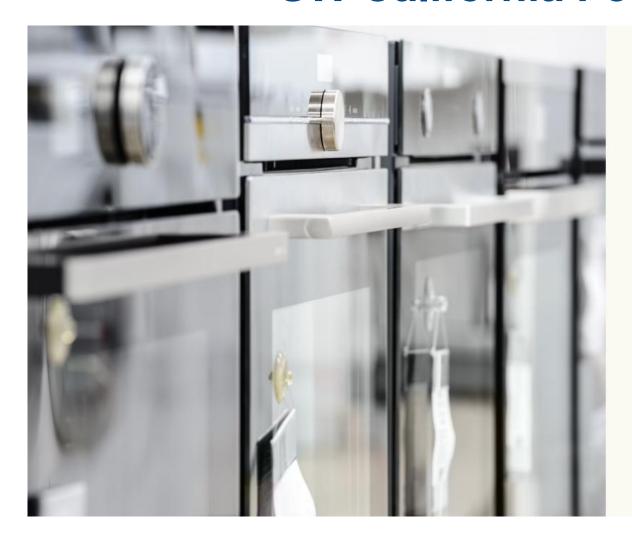
The Program is a specialized solution that offers no-cost engineering services, project support and incentives to:

- WATER & WASTEWATER AGENCIES
- PRIVATE WATER COMPANIES
- **♦** LOCAL GOVERNMENT AGENCIES
- **♦** SPECIAL DISTRICTS
- **♦** JOINT POWER AUTHORITIES
- **OIL AND GAS CUSTOMERS**
- ♠ OTHER PUMPING AND TREATMENT CUSTOMERS
- ♦ WATER INVESTOR-OWNED UTILITIES





SW California Foodservice



Qualifying Products

Many common makes and models of commercial foodservice equipment qualify for the California Foodservice Instant Rebates Program. Qualifying equipment must be installed at a non-residential site that receives natural gas and/or electricity service from SoCalGas, PG&E, SCE, or SDG&E.

Did you know you can test drive energy-efficient equipment before you buy? Just browse your utility's list and contact them for a demo!

Don't see the equipment you want on the list? Contact us and we can help customize a plan for you.

Download Qualifying Products List 🕹

View Qualifying Products List in Browser 💿

fs.californiainstantrebates.com



Next Steps - Contact us!



Gustavo Sevilla
Sustainable Advisor
GSevilla@socalgas.com

Cristina Saldana
Training & Event Manager
cristina@calwep.org



