

# Data Literacy 101:

## For Water Conservation Professionals



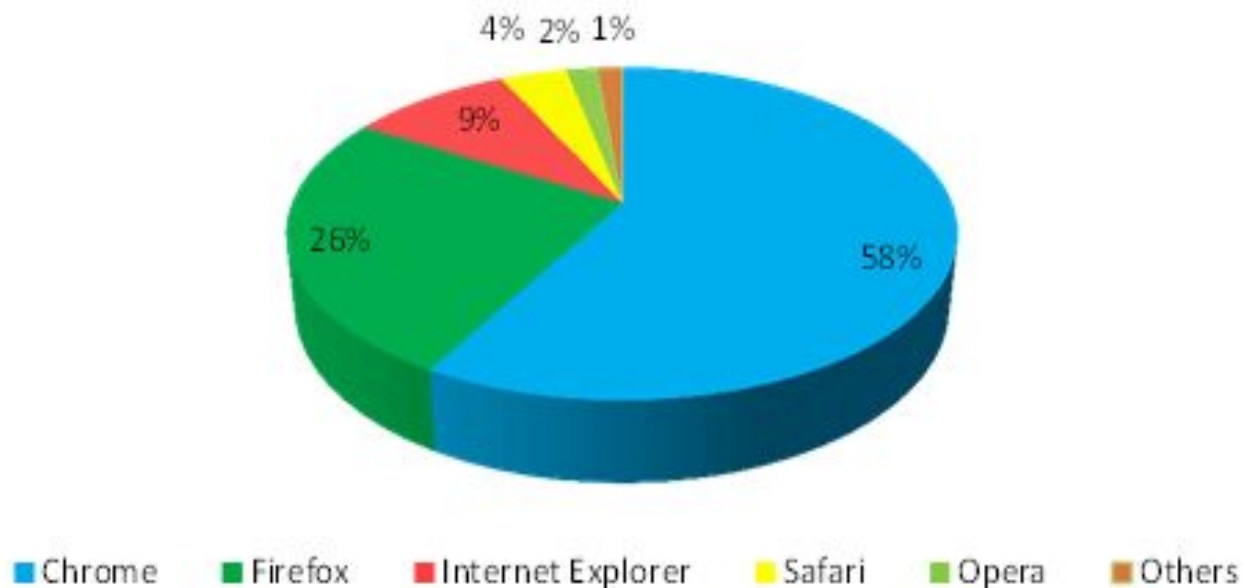
# Warm-up: Is it data?



- 4 examples
- In the chat - reply “Yes” or “No” and any justification
- Think about the reason **why** you selected what you did

# Is it data?

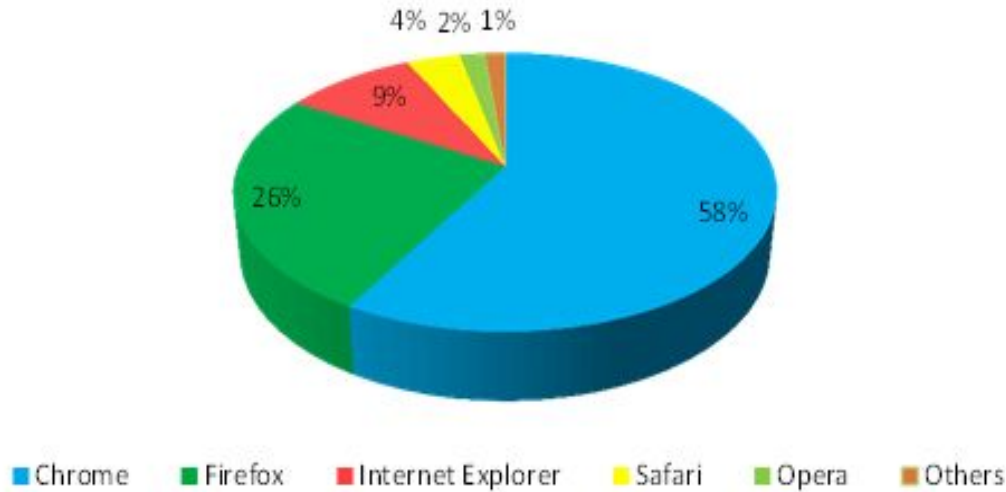
**Browser Usage Statistics: 2014**



# Is it data?

**NO:** This is a **data visualization** (*pie chart*)

Browser Usage Statistics: 2014



- What is the total that each percentage is derived from?
- How many “Others” are there, and what are they?

# Is it data?

|  | <u>Monthly Cash Flow</u> |               |                 |
|--|--------------------------|---------------|-----------------|
|  | <u>Actual</u>            | <u>Budget</u> | <u>Variance</u> |
| <b>Cash received</b>                       |                          |               |                 |
| Fees                                       | \$21,571                 | \$20,000      | \$1,571         |
| Salary grants                              | 10,005                   | 11,000        | (995)           |
| Other                                      | 76                       |               | 76              |
|  | 31,652                   | 31,000        | 652             |
| <b>Cash paid out</b>                       |                          |               |                 |
| Salaries and benefits                      | 21,575                   | 20,000        | (1,575)         |
| Food                                       | 2,350                    | 2,000         | (350)           |
| Play supplies                              | 335                      | 500           | 165             |
| Other                                      | 3,270                    | 1,500         | (1,770)         |
|  | 27,530                   | 24,000        | (3,530)         |
| Excess of cash received over cash paid out | \$4,122                  | \$7,000       | \$(2,878)       |

# Is it data?

**NO:** This is a **report**

| Monthly Cash Flow                          |          |          |           |
|--|----------|----------|-----------|
|  | Actual   | Budget   | Variance  |
| <b>Cash received</b>                       |          |          |           |
| Fees                                       | \$21,571 | \$20,000 | \$1,571   |
| Salary grants                              | 10,005   | 11,000   | (995)     |
| Other                                      | 76       |          | 76        |
|  | 31,652   | 31,000   | 652       |
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|  | 27,530   | 24,000   | (3,530)   |
| Excess of cash received over cash paid out | \$4,122  | \$7,000  | \$(2,878) |

- How does this month compare to last month?
- Which category is the most over-budget?

# Is it data?



- Media report of an increase in homelessness



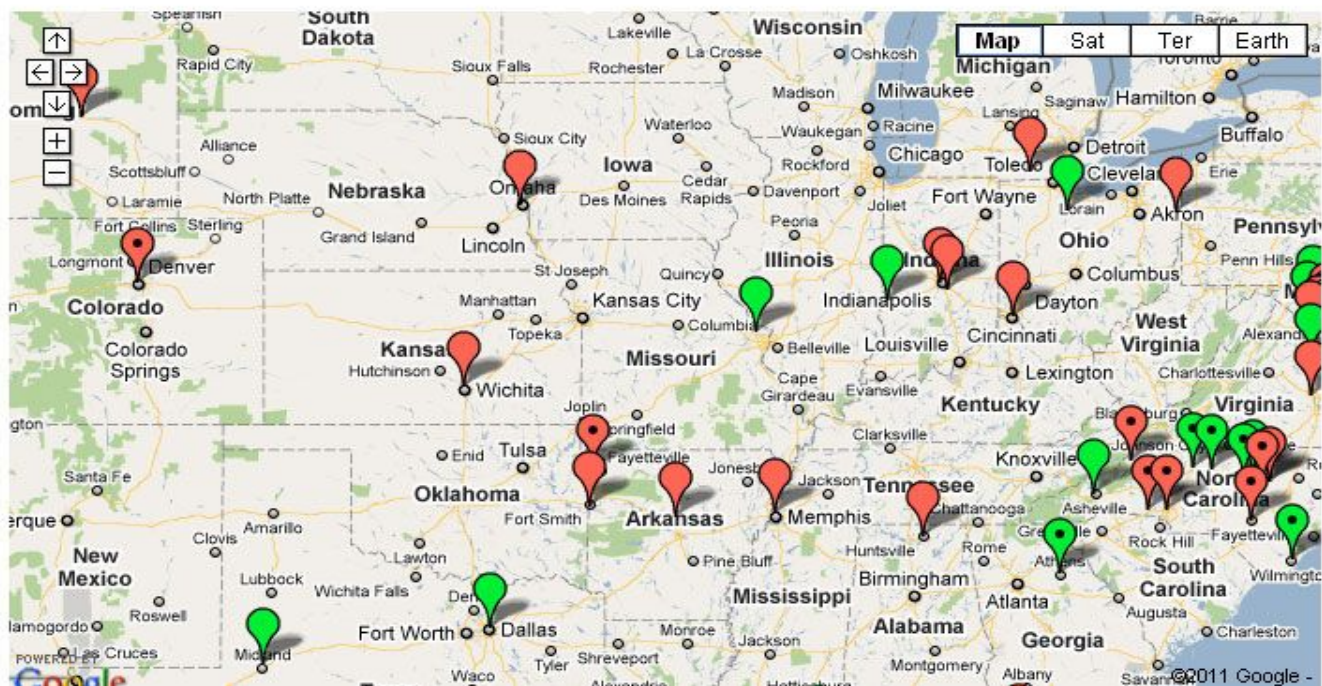
- Media report of a decrease in homelessness



- CoC/government report of an increase in homelessness



- CoC/government report of a decrease in homelessness





# Is it data?

**NO:** This is a **visualization/map**

-  - Media report of an increase in homelessness
-  - Media report of a decrease in homelessness
-  - CoC/government report of an increase in homelessness
-  - CoC/government report of a decrease in homelessness



- Which regions/states are seeing the most change?
- What does a “report” mean? Are there numbers to back it up?



# Is it data?

test\_pdf2excel\_ocr.pdf - Adobe Reader

File Edit View Window Help

1 / 10 75% Tools Comment Extended

University of Dhaka  
Faculty of Arts  
KHA - Unit  
First Year Honours Admission Test 2007-2008

Results In Order of Roll Numbers

| ROLL   | NAME                    | SSC PER | HSC PER | PER TOT | ENG   | BAN   | G KNW | E ENG | MCQ   | G TOTAL | MERIT |
|--------|-------------------------|---------|---------|---------|-------|-------|-------|-------|-------|---------|-------|
| 700002 | SAIMA KASHEM BARSA      | 21.36   | 37.00   | 58.36   | 18.30 | 13.80 | 21.00 | 0.00  | 53.10 | 111.46  | 3996  |
| 700008 | MOHAMMAD M.S ALAM       | 27.00   | 43.00   | 70.00   | 15.30 | 13.80 | 40.50 | 0.00  | 69.60 | 139.60  | 365   |
| 700009 | MOHAMMAD SHAHIDUL ISLAM | 20.28   | 37.00   | 57.28   | 21.00 | 15.00 | 30.60 | 0.00  | 66.60 | 123.88  | 1893  |
| 700010 | MOHAMMAD NUR NABI       | 25.50   | 47.50   | 73.00   | 15.00 | 12.60 | 41.40 | 0.00  | 69.00 | 142.00  | 266   |
| 700020 | ABDUL BATEN             | 19.14   | 37.00   | 56.14   | 9.00  | 16.50 | 33.00 | 0.00  | 58.50 | 114.64  | 3490  |
| 700021 | KARTICK CHANDRA DAS     | 24.00   | 39.00   | 63.00   | 12.30 | 13.20 | 32.10 | 0.00  | 57.60 | 120.60  | 2433  |
| 700028 | URMY RAHMAN             | 24.00   | 44.00   | 68.00   | 22.50 | 17.40 | 32.70 | 0.00  | 72.60 | 140.60  | 321   |
| 700029 | MEHER NIGAR             | 19.86   | 34.00   | 53.86   | 19.50 | 12.00 | 28.50 | 0.00  | 60.00 | 113.86  | 3615  |
| 700044 | MD. SAJJAD HOSEN        | 28.02   | 46.70   | 74.72   | 9.00  | 15.00 | 28.50 | 0.00  | 52.50 | 127.22  | 1412  |
| 700046 | MD. JAHANGIR HOSSAIN    | 21.00   | 41.00   | 62.00   | 19.50 | 12.00 | 36.00 | 0.00  | 67.50 | 129.50  | 1151  |
| 700053 | SHIRIN AKTER SONIA      | 24.00   | 40.00   | 64.00   | 16.50 | 16.50 | 27.00 | 0.00  | 60.00 | 124.00  | 1876  |
| 700062 | MD. BELAL HOSSAIN       | 18.00   | 32.00   | 50.00   | 15.00 | 10.50 | 27.00 | 0.00  | 52.50 | 102.50  | 4736  |
| 700069 | SANJIDA SANJANA NOVA    | 21.00   | 35.00   | 56.00   | 12.00 | 15.60 | 23.10 | 0.00  | 50.70 | 106.70  | 4513  |
| 700076 | ROBIUL AWALL            | 23.28   | 39.00   | 62.28   | 15.00 | 9.00  | 29.70 | 0.00  | 53.70 | 115.98  | 3278  |
| 700083 | MOHAMMAD MONIRUL ISLAM  | 24.78   | 40.00   | 64.78   | 14.70 | 12.30 | 24.90 | 0.00  | 51.90 | 116.68  | 3139  |
| 700087 | S.M.SAIFUL ISLAM        | 24.78   | 38.00   | 62.78   | 15.60 | 13.80 | 19.80 | 0.00  | 49.20 | 111.98  | 3923  |

11.00 x 8.50 in

# Is it data?

## NO: This is a PDF

- What is the average MERIT score?
- Who had the highest overall performance?

test\_pdf2excel\_ocr.pdf - Adobe Reader

File Edit View Window Help

1 / 10 75% Tools Comment Extended

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11.00 x 8.50 in

# Takeaways



- All of these examples are created from **raw material** - a bunch of letters and numbers in a file somewhere. That's the data.
- The real data should be easy to slice and dice to ask new questions
- Think about the data behind the chart, map, or report. What does the rest of it look like? Why are you only being shown this subset?

# Some data about me

- Christopher Tull
- Born in Ventura, CA. Live in Oxnard CA.
- Studied Computer Science and Mathematics at CSU Channel Islands
- Spent a year in NYC learning how to use data to help cities operate more efficiently
- Now project manager for the California Data Collaborative



# About the California Data Collaborative

- Formed in 2016 as a **nonprofit** coalition of water agencies and has grown into a trusted presence in California's water sector
- Staffed by a team of data and design experts, and governed by a steering committee of water managers



# Today we will talk about:

- The Universe of Water Agency Data
- Data Types and Formats
- Accessing and Sharing Data
- Metadata
- Data Terms **Kahoot!**
- Potential and Pitfalls
- An Applied Example



# The **Universe** of Water Agency Data

## Agency

Budgets    Account Balances    Employee Details    Emails    IT System Logs    Contracts

## Interaction between Agency and Customer

Bills            Call Notes            Rebates  
          Field Visits            Bill Adjustments  
Fees            Shutoffs            Bill Inserts  
          Marketing Programs            Classes

## Interaction between Agency and System

Meter Reads            New Connections  
          Capital Improvements            Repairs  
Replacements            Inspections  
          Maintenance

## Customers

Name            Address            Household Size  
          Landscape            Billing Preferences  
Customer Class            Dates of Service

## System

Area Served            Meter Characteristics  
Pipe Details            Climate            Evapotranspiration  
Facility Details            Operating Specs

# The **Universe** of Water Agency Data

## Agency

Budgets   Account Balances   Employee Details   Emails   IT System Logs   Contracts

## Interaction between Agency and Customer

**Bills**   **Call Notes**   **Rebates**  
Field Visits   Bill Adjustments  
Fees   Shutoffs   Bill Inserts  
Marketing Programs   Classes

## Interaction between Agency and System

Meter Reads   New Connections  
Capital Improvements   Repairs  
Replacements   Inspections  
Maintenance

## Customers

**Name**   Address   Household Size  
**Landscape**   Billing Preferences  
Customer Class   Dates of Service

## System

Area Served   Meter Characteristics  
Pipe Details   Climate   **Evapotranspiration**  
Facility Details   Operating Specs

# Water Efficiency Data

Name

Billed Use

Call Notes



Customer Class

Year Built

Rebates

Landscape Area

Evapotranspiration

# Quantitative Data

Name

Billed Use (7 CCF)

Call Notes



Customer Class

Year Built (1960)

Rebate Amount  
(\$250)

Landscape Area (2000 Sq.Ft)

Evapotranspiration (57 in.)

# Qualitative Data

Name (**Kamala Harris**)

Billed Use

Call Notes (**“Asked about a water audit...”**)

Landscape Area



Customer Class  
(**Single Family**)

Year Built

Rebate **Type**  
(**WBIC**)

Evapotranspiration

# Categorical (Qualitative) Data

Name

Billed Use

Call Notes



Customer Class  
**(Single Family)**

Year Built

Rebate **Type**  
**(WBIC)**

Landscape Area

Evapotranspiration



# Ordinal (Qualitative) Data

Name

Billed Use

Call Notes



Customer Class

Year Built

Rebate **Date**  
**(4/22/2021) \***

Landscape Area

Evapotranspiration

**\*(sort of...)**

# Data formats

Easy for people to understand vs. easy for computers to understand (“machine readable”)

## Common machine readable data types:

| FORMAT                                       | OFTEN USED FOR                                      | EXAMPLE                             |
|--|---|-------------------------------------|
| Shapefile (.shp), Geojson (.json)            | Spatial data (points, lines, polygons)              | Parcel boundaries                   |
| Comma Separated Values (.csv), Excel (.xlsx) | Tabular data, spatial data in point form (lat/long) | Records of rebate participation     |
| Text (.txt)                                  | Textual data  | Call notes of customer interactions |
| Raster (.jpg, .png, .tif)                    | Images  | Aerial photograph                   |
| Semi-structured (.json, .yaml)               | Sending information over the internet               | CIMIS API                           |

# customers.csv



**account, class, use\_ccf, landscape\_area**

1,Single Family,6,1500

2,Single Family,17,2300

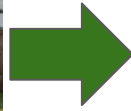
3,Multi Family,274,5000

4,Commercial,153,1300

5,Irrigation,55,9000

6,Irrigation,825,23000

# customers.json



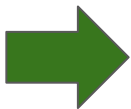
```
[  
  {  
    "account": 1,  
    "class": "Single Family",  
    "use_ccf": 6,  
    "landscape_area": 1500  
  },  
  {  
    "account": 2,  
    "class": "Single Family",  
    ...  
  }  
]
```

# customers.shp



Spatial files encode the coordinates of points, lines, and polygons.

Shapefiles are a binary format - need the right software to make sense of it or it ends up like this:



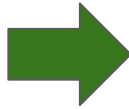
NUL NUL  
NUL  
NUL  
SOH NUL NUL NUL ýú SUB ð0WAäë-Qí9>A NUL NUL NUL SFX NUL NUL NUL  
SOH NUL NUL NUL;  
ZTY3WA-FUCDD>ANUL NUL NUL ETK NUL NUL NUL  
SOH NUL NUL NULa  
US Ú2WÁýü; c-E>A NUL NUL NUL EOF NUL NUL NUL  
SOH NUL NUL NUL•ü! \*á1wAmY"asD>A NUL NUL NUL ENC NUL NUL NUL  
SOH NUL NUL NUL (-;ý×OWAO• ,Üþ@>A NUL NUL NUL ACK NUL NUL NUL  
SOH NUL NUL NULDLUSÚUWAD) Øß-@>A NUL NUL NUL BEL NUL NUL NUL  
SOH NUL NUL NULFEÍeiOwAi~·â SOHa>A NUL NUL NUL BS NUL NUL NUL  
SOH NUL NUL NULOÄz±1waFWM CAN9-A>A NUL NUL NUL CAN NUL NUL NUL  
SOH NUL NUL NULkç/'1WAöEk8tA>A NUL NUL NUL  
NUL NUL NUL  
SOH NUL NUL NULð-ZikIWA Yã,B>A NUL NUL NUL VT NUL NUL NUL  
SOH NUL NUL NUL°qG1WA/BSCfiStC>A NUL NUL NUL FE NUL NUL NUL  
SOH NUL NUL NUL-3u 1WÁýirÅ DLE C>A NUL NUL NUL  
NUL NUL NUL  
SOH NUL NUL NULc-RSÉ3WAAë+?>A NUL NUL NUL SO NUL NUL NUL

# customers.geojson



Spatial files encode the coordinates of points, lines, and polygons.

Geojson is an open format based on JSON

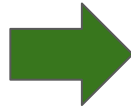


```
{  
  "type": "Feature",  
  "geometry": {  
    "type": "Point",  
    "coordinates": [125.6, 10.1]  
  },  
  "properties": {  
    "name": "Dinagat Islands"  
  }  
}
```



# customers.tif

Raster files encode data in a grid of values



Binary  
image

|   |   |   |   |   |   |
|---|---|---|---|---|---|
| 0 | 0 | 0 | 0 | 1 | 1 |
| 1 | 0 | 0 | 1 | 1 | 0 |
| 1 | 0 | 1 | 1 | 0 | 0 |
| 0 | 0 | 0 | 1 | 1 | 0 |
| 1 | 1 | 0 | 0 | 0 | 1 |
| 0 | 1 | 1 | 1 | 0 | 0 |
| 0 | 1 |   |   |   |   |

Grayscale  
image

|     |     |     |     |     |     |
|-----|-----|-----|-----|-----|-----|
| 68  | 124 | 0   | 170 | 86  | 0   |
| 234 | 187 | 68  | 251 | 10  | 236 |
| 76  | 124 | 218 | 132 | 201 | 66  |
| 124 | 16  | 118 | 183 | 32  | 255 |
| 126 | 191 | 198 | 251 | 141 | 56  |
| 41  | 255 | 243 | 162 | 212 | 152 |
| 0   |     |     |     |     | 255 |

Display colormap  
image

|   |   |   |   |   |   |
|---|---|---|---|---|---|
| 1 | 5 | 3 | 2 | 2 | 4 |
| 5 | 2 | 4 | 2 | 5 | 1 |
| 5 | 5 | 5 | 5 | 3 | 3 |
| 2 | 1 | 2 | 4 | 1 | 3 |
| 4 | 4 | 4 | 1 | 1 | 3 |
| 2 | 4 | 2 | 1 | 3 | 3 |

Colormap

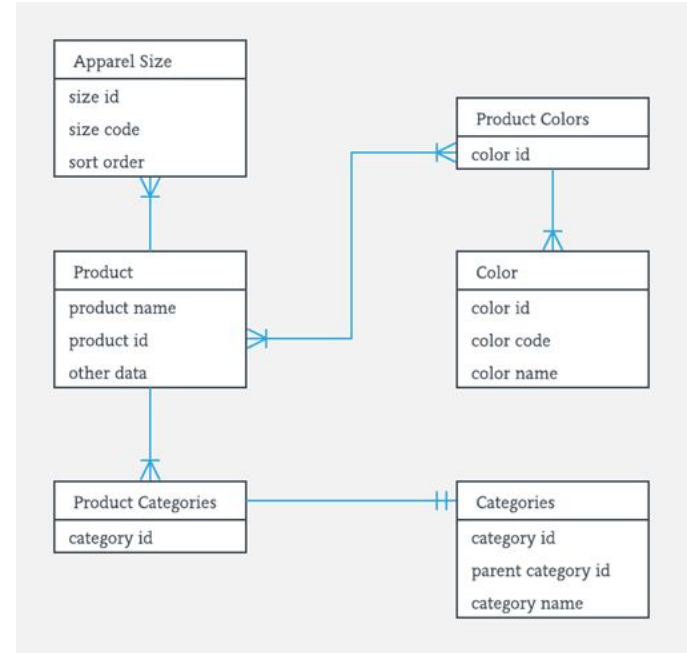
|   | red | green | blue |
|---|-----|-------|------|
| 1 | 255 | 255   | 0    |
| 2 | 64  | 0     | 128  |
| 3 | 255 | 32    | 32   |
| 4 | 0   | 255   | 0    |
| 5 | 0   | 0     | 255  |

# A note on databases

"an organized collection of data, generally stored and accessed electronically from a computer system."

A **relational database** is often used for more permanent data storage. Has nice properties to ensure data consistency and allows querying data with Structured Query Language (SQL)

```
SELECT *  
FROM product  
WHERE product_name = 'TShirt'
```



# Data Openness

Open data vs. closed data

Data availability is a spectrum!



# Data Openness

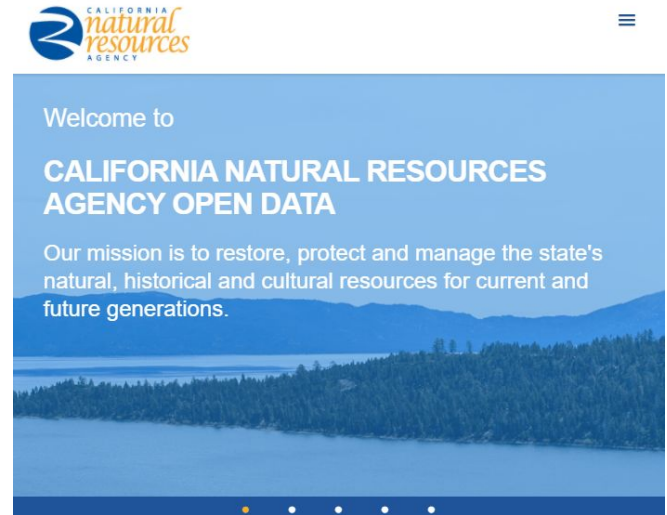
Open Data™

- Complete datasets
- Easily and permanently available in electronic format
- No unreasonable barriers to access or restrictions on re-use
- Machine readable, non-proprietary format
- Reliable, complete metadata
- **Does NOT** contain sensitive personal information



# Data Openness

Open Data™



# Data Openness

“Open Data”

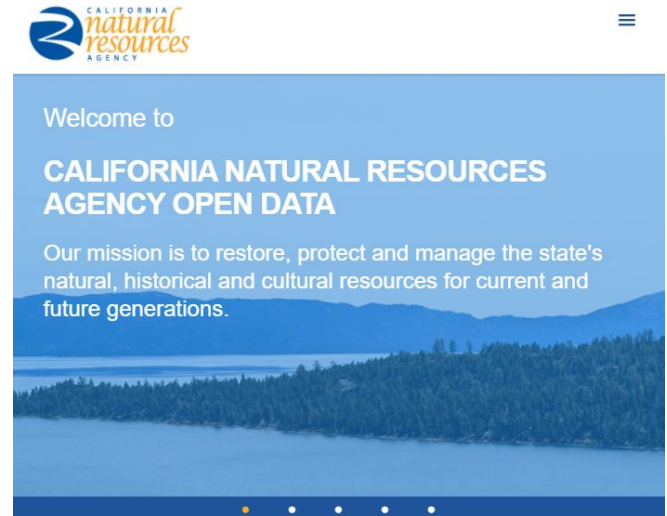
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# Data Openness

“Open Data”



# Data Openness

- ~~Complete datasets~~
- ~~Easily and permanently available in electronic format~~
- ~~No unreasonable barriers to access or restrictions on re-use~~
- ~~Machine readable, non-proprietary format~~
- ~~Reliable, complete metadata~~
- **Does NOT** contain sensitive personal information

Public data



# Data Openness

Public data



The screenshot shows the official website of the Ventura County Treasurer-Tax Collector. The header includes the county seal and the title 'Office of the Ventura County Treasurer-Tax Collector'. Below the header, there is a 'Search for Property' section. A red notice states: 'Please do not enter dashes when searching by APN number.' Another red notice states: 'All Secured 2nd installments are now delinquent.' A paragraph explains that online payments have penalties if past the delinquency date and that the Tax Collector cannot change or alter the amount to be paid online. A final notice states: 'If you believe you have a case for a penalty waiver DO NOT PAY ONLINE. Please contact [HelpingHand@ventura.org](mailto:HelpingHand@ventura.org) for directions.' There are two search methods: 'Search by Assessor's Parcel Number (APN)' with a text input field, and 'Search by Address of Property' with a form containing fields for Number (3337), Direction (North), Street Name (ventura), Street Type (Road), Unit #, and City (Oxnard). A legend indicates that an asterisk (\*) denotes a required field. At the bottom right are 'Submit Search' and 'Clear Form' buttons.



# Data Openness

- No way for the general public to access unless requested, e.g. by public records act request
- **Does NOT** contain sensitive personal information

Example: Internal communications of a public agency

Non-public data



# Data Openness

- No way for the general public to access.
- Accessible by others under the right circumstances and with the right precautions
- **CAN CONTAIN** sensitive personal information

Private data

Example: Water meter reads and billing data



# Data Openness

Even this can be viewed on a spectrum!

How would you rank the following customer data from most to least sensitive? Why?

- Account balance
- Meter geolocation
- Credit card number
- Water use
- Name or email address

Private data





# Data Openness

- No way for the general public to access.
- Accessible by others only when absolutely necessary and under the highest security precautions
- **CAN CONTAIN** sensitive personal information or information that threatens public safety

Security-critical data

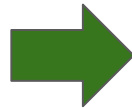
Example: Data that could allow access to or manipulation of critical infrastructure



# Data Access

- What is an API?
- **Application Programming Interface**
- Basically a way for external programmers to interact with a software system
- Common example - retrieving data from a REST API

<https://webservices.mwdsc.org/wins/Public/api/MeterInterval/OC-81/2019-10-03/2019-10-03?type=json>



```
[{"MeterDate": "2019-10-03T00:00:00", "MeterID": "OC-81", "Flow": 1.92, "StartDate": "1995-07-01T00:00:00", "EndDate": "2045-12-31T00:00:00", "BillCustID": "OC", "IntervalNum": 1.0, "EndMeterReading": 26778939.0, "Volume": 0.041322, "ProcessedFlag": "2"}, {"MeterDate": "2019-10-03T00:00:00", "MeterID": "OC-81", "Flow": 1.91, "StartDate": "1995-07-01T00:00:00", "EndDate": "2045-12-31T00:00:00", "BillCustID": "OC", "IntervalNum": 2.0, "EndMeterReading": 26778956.0, "Volume": 0.039027, "ProcessedFlag": "2"}, {"MeterDate": "2019-10-03T00:00:00", "MeterID": "OC-81", "Flow": 1.91, "StartDate": "1995-07-01T00:00:00", "EndDate": "2045-12-31T00:00:00", "BillCustID": "OC", "IntervalNum": 3.0, "EndMeterReading": 26778973.0, "Volume": 0.039027, "ProcessedFlag": "2"}, ...]
```

# Data About Data

Who took this photo?

When was this photo taken?

What spectral bands were collected?



Can you use this photo?

How was the photo processed?

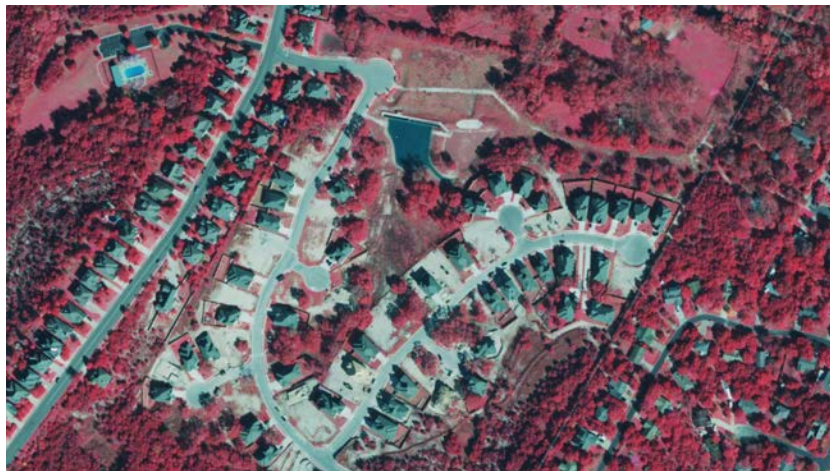
How frequently will it be revised?

# Metadata

Who took this photo? **(USDA)**

When was this photo taken? **(2018)**

What spectral bands were collected?  
**(RGB + NIR)**



Can you use this photo? **(Yes)**

How was the photo processed?  
**(Color-infrared)**

How frequently will it be revised?  
**(Every 2 years)**

# Metadata

Good metadata...

- Makes it easy to share your data with a consultant
- Enables someone else to take over a data set you maintain
- Helps you stay sane when you revisit something years later
- Reduces the chance that data is misinterpreted

# Metadata Example

| CONTRACT   |   |           |   |   |   | DEVICE                              | RM PURCHASE QTY | STATIONS | BRAND       | MODEL       |
|------------|---|-----------|---|---|---|-------------------------------------|-----------------|----------|-------------|-------------|
| 17-DEV1-CM | What do the values in the CONTRACT column mean? |           | What do the values in the CONTRACT column mean? | What do the values in the CONTRACT column mean? | What are all the different values that the DEVICE column can take on? | Ultra Low Water Urinal              | 7               |          |             |             |
| 17-DEV1-CM |   |           |   |   |   | Ultra Low Water Urinal              | 22              |          |             |             |
| 17-DEV1-CM |   |           |   |   |   | Weather-Based Irrigation Controller | 1               | 35       | RAIN MASTER | RME36EGi-S  |
| 17-DEV1-CM |   |           |   |   |   | Weather-Based Irrigation Controller | 1               | 36       | RAIN MASTER | RME6EGi-SF  |
| 17-DEV1-HT |   |           |   |   |   | High Efficiency Clothes Washer      | 1               |          | WHIRLPOOL   | WFW7590FV   |
| 17-DEV1-HT |   |           |   |   |   | High Efficiency Clothes Washer      | 1               |          | WHIRLPOOL   | WFW7590FV   |
| 17-DEV1-HT |   |           |   |   |   | High Efficiency Clothes Washer      | 1               |          | WHIRLPOOL   | WFW7590FV   |
| 17-DEV1-HT |   |           |   |   |   | High Efficiency Clothes Washer      | 1               |          | WHIRLPOOL   | WFW7590FV   |
| 17-DEV1-HT |   |           |   |   |   | High Efficiency Clothes Washer      | 1               |          | WHIRLPOOL   | WFW7590FV   |
| 17-DEV1-HT |   |           |   |   |   | High Efficiency Clothes Washer      | 1               |          | WHIRLPOOL   | WFW7590FV   |
| 17-DEV1-CM | COMM  | 26-JUN-18 | 12-OCT-18                                       |   |   | Toilet (tank and bowl)              | 45              |          | NIAGARA     | N7716R: N7  |
| 17-DEV1-CM | COMM  | 28-AUG-18 | 12-OCT-18                                       |   |   | Toilet (tank and bowl)              | 95              |          | NIAGARA     | N7716R: N7  |
| 17-DEV1-CM | COMM  | 16-MAY-19 | 06-JUN-18                                       |   |   | Toilet (tank and bowl)              | 225             | 0        | Humble Bee  | EG25SWH b   |
| 17-DEV1-CM | COMM  | 16-MAY-19 | 06-JUN-18                                       |   |   | Toilet (flush-valve and bowl)       | 8               | 0        | TOTO        | TET 1UA32/C |
| 17-DEV1-CM | COMM  | 16-MAY-19 | 06-JUN-18                                       |   |   | Zero Water Urinals                  | 4               | 0        | Xela        | ZF-501      |
| 17-DEV1-HT | RES   | 13-AUG-18 | 20-AUG-18                                       | 04-APR-18                                       | CW  | High Efficiency Clothes Washer      | 1               |          | WHIRLPOOL   | WFW7590FV   |
| 17-DEV1-HT | RES   | 13-AUG-18 | 20-AUG-18                                       | 21-JUN-18                                       | CW  | High Efficiency Clothes Washer      | 1               |          | WHIRLPOOL   | WFW7590FV   |
| 17-DEV1-HT | RES   | 13-AUG-18 | 20-AUG-18                                       | 28-JUN-18                                       | CW  | High Efficiency Clothes Washer      | 1               |          | WHIRLPOOL   | WFW7590FV   |
| 17-DEV1-HT | RES   | 13-AUG-18 | 20-AUG-18                                       | 02-JUN-18                                       | CW  | High Efficiency Clothes Washer      | 1               |          | WHIRLPOOL   | WFW7590FV   |
| 17-DEV1-HT | RES   | 13-AUG-18 | 20-AUG-18                                       | 31-MAY-18                                       | CW  | High Efficiency Clothes Washer      | 1               |          | WHIRLPOOL   | WFW7590FV   |
| 17-DEV1-HT | RES   | 13-AUG-18 | 20-AUG-18                                       | 02-JUN-18                                       | CW  | High Efficiency Clothes Washer      | 1               |          | WHIRLPOOL   | WFW7590FV   |
| 17-DEV1-CM | COMM  |           |   |   | FT  | Toilet (tank and bowl)              | 98              |          |             |             |
| 17-DEV1-HT | RES   | 04-OCT-18 | 07-DEC-18                                       | 03-JUL-18                                       | CW  | High Efficiency Clothes Washer      | 1               |          | WHIRLPOOL   | WFW7590FV   |
| 17-DEV1-HT | RES   | 04-OCT-18 | 07-DEC-18                                       | 11-AUG-18                                       | CW  | High Efficiency Clothes Washer      | 1               |          | WHIRLPOOL   | WFW7590FV   |
| 17-DEV1-CM | COMM  |           |   |   | IC  | Weather-Based Irrigation Controller | 1               | 24       |             |             |
| 17-DEV1-CM | COMM  | 05-DEC-18 | 01-MAR-19                                       | 27-NOV-18                                       | FT  | Toilet (tank and bowl)              | 7               | 0        | NIAGARA     | N7716R: N7  |
| 17-DEV1-CM | COMM  |           |   |   | FT  | Toilet (tank and bowl)              | 361             |          |             |             |
| 17-DEV1-CM | COMM  |           |   |   | FT  | Toilet (tank and bowl)              | 38              |          |             |             |
| 17-DEV1-CM | COMM  |           |   |   | FT  | Toilet (tank and bowl)              | 24              |          |             |             |
| 17-DEV1-CM | COMM  |           |   |   | FT  | Toilet (tank and bowl)              | 16              |          |             |             |
| 17-DEV1-CM | COMM  |           |   |   | FT  | Toilet (tank and bowl)              | 24              |          |             |             |
| 17-DEV1-CM | COMM  |           |   |   | FT  | Toilet (tank and bowl)              | 4               |          |             |             |



# Activity:

## Data Terms Jeopardy

**Introducing CalWEP's newest virtual addition.....**

**Kahoot!**

## What you see on the webinar screen

How many BMPs were ratified in 1991 with the original MOU?

8

0 Answers

▲ 12

◆ 17

● 16

■ 9

4/7

kahoot.it Game PIN: 4104640

## What you see on your phone screen





**In your phone's browser open kahoot.it**

**Once we launch the game you will see a pin and be asked to enter your name.**

**Then....we play.**

# **(A few ways)** data can be used

Check assumptions

Tell stories

Make (support) decisions

Inform questions

Enable new approaches

# THE DATA SCIENCE HIERARCHY OF NEEDS

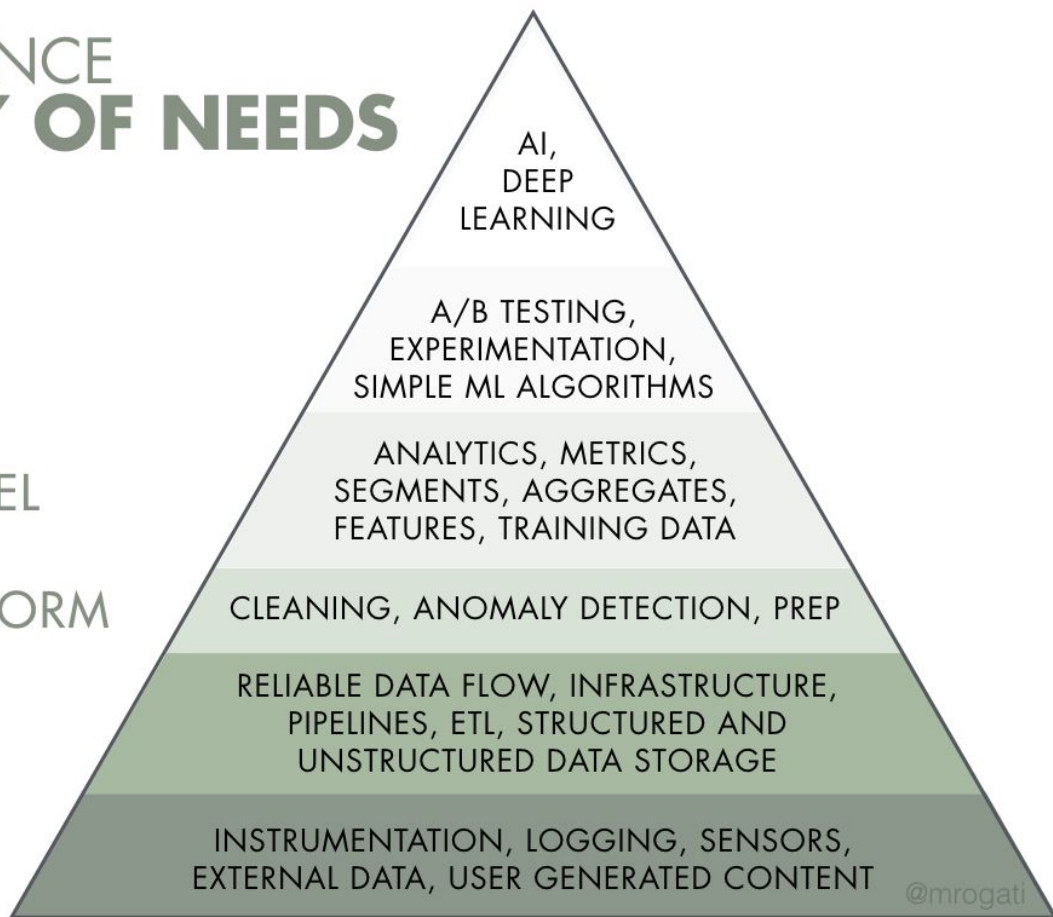
LEARN/OPTIMIZE

AGGREGATE/LABEL

EXPLORE/TRANSFORM

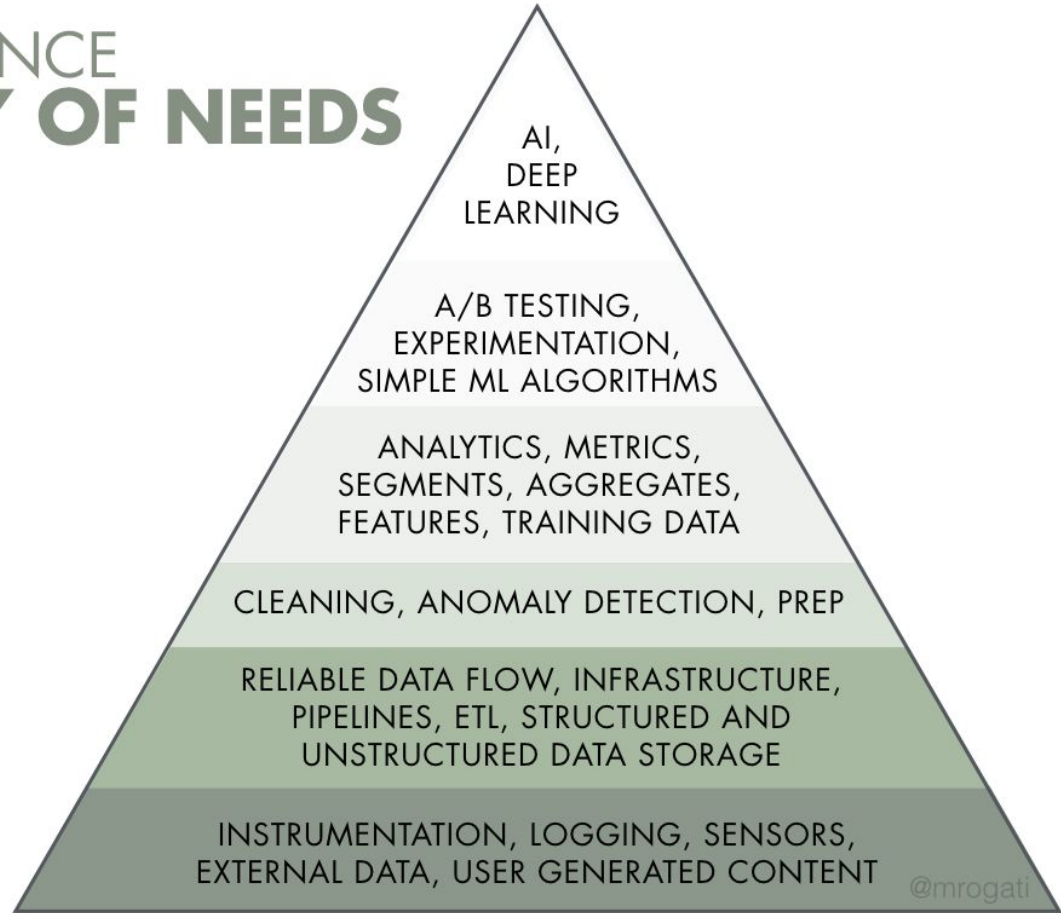
MOVE/STORE

COLLECT





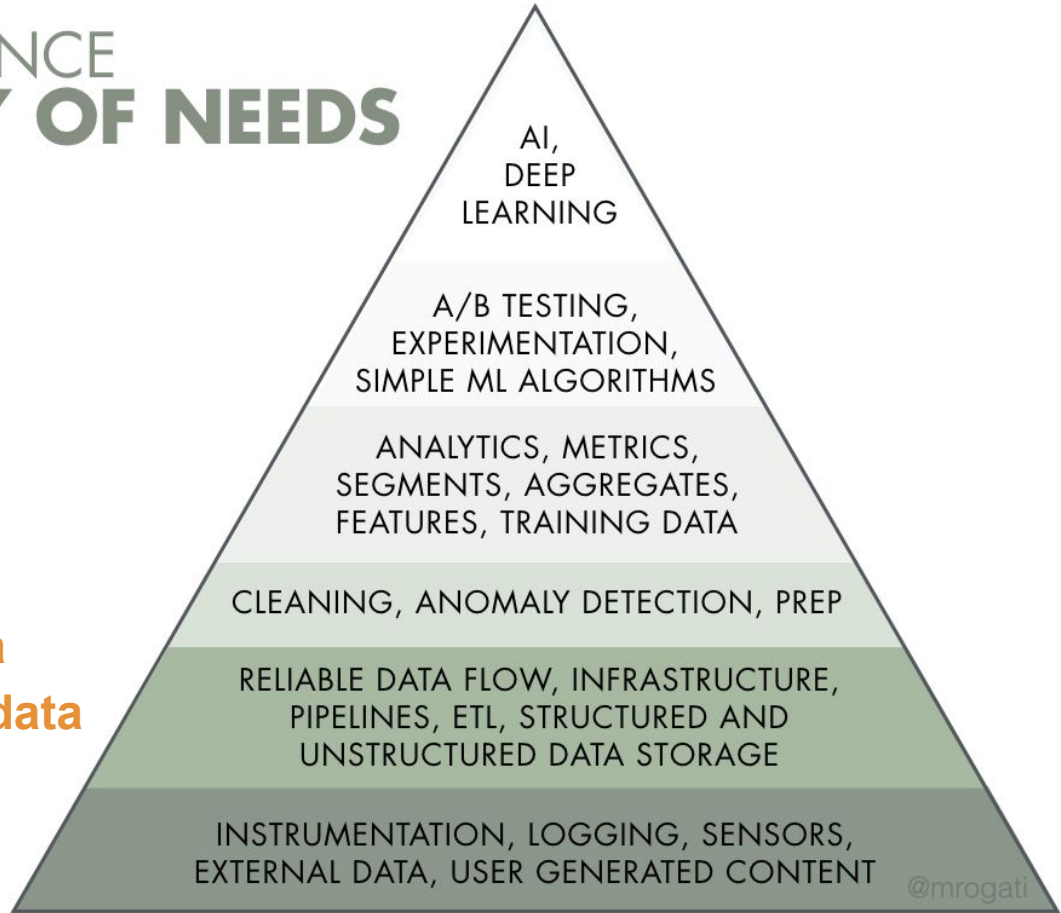
# THE DATA SCIENCE HIERARCHY OF NEEDS



**Gather data on the timing and details of conservation marketing campaigns**

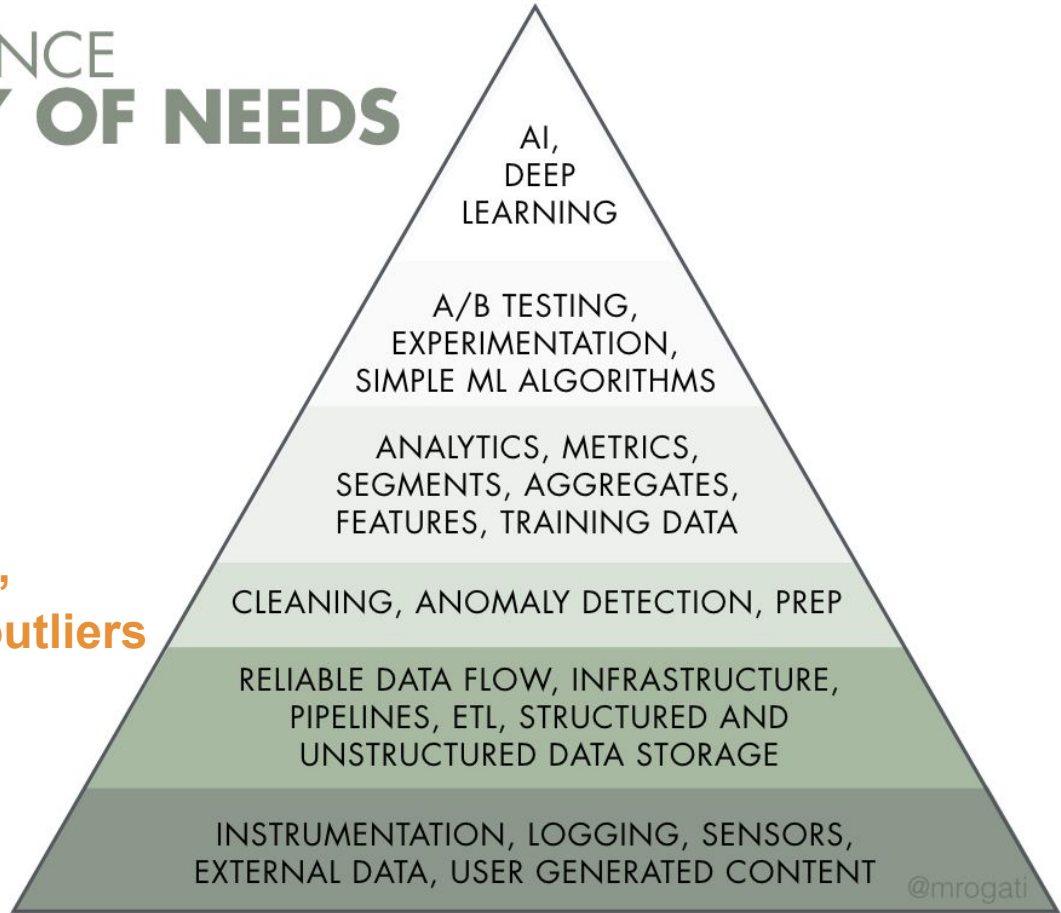
# THE DATA SCIENCE HIERARCHY OF NEEDS

Put systems into place so data makes it to reliable long-term data storage (e.g. a database)



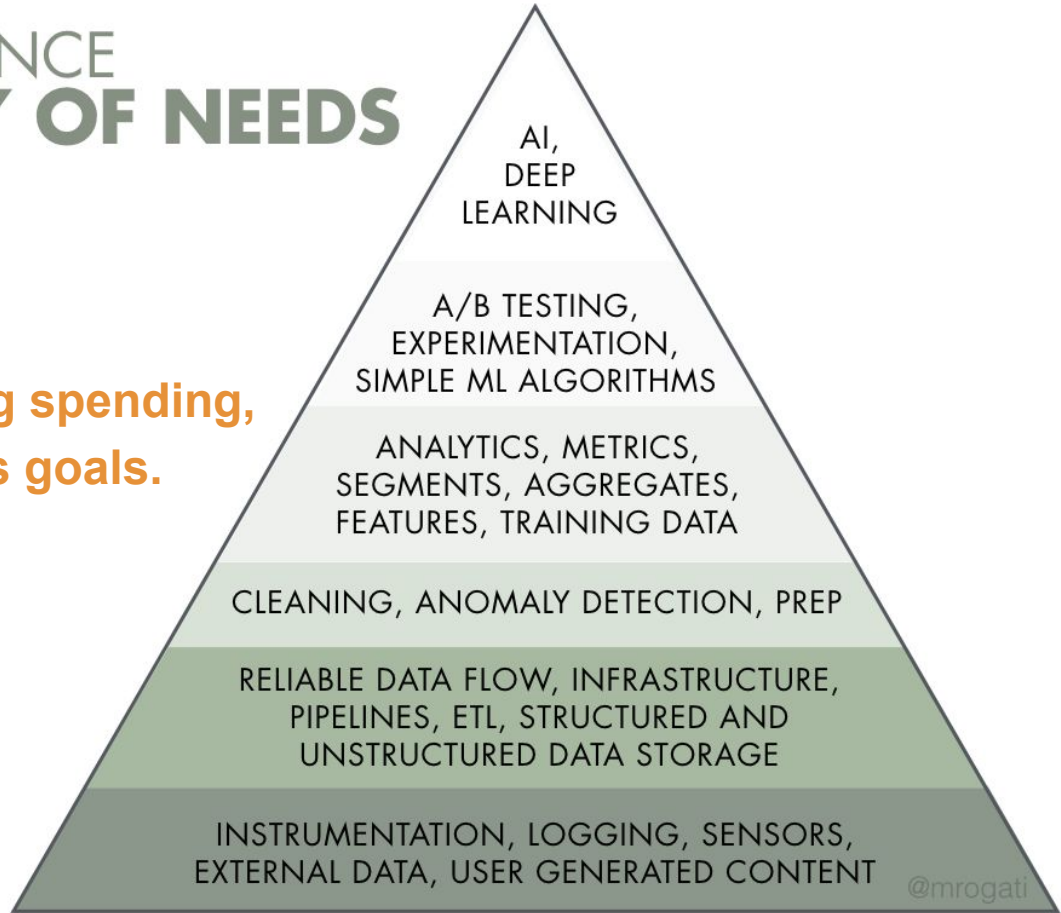
# THE DATA SCIENCE HIERARCHY OF NEEDS

Remove or fill in missing fields,  
standardize values, check for outliers



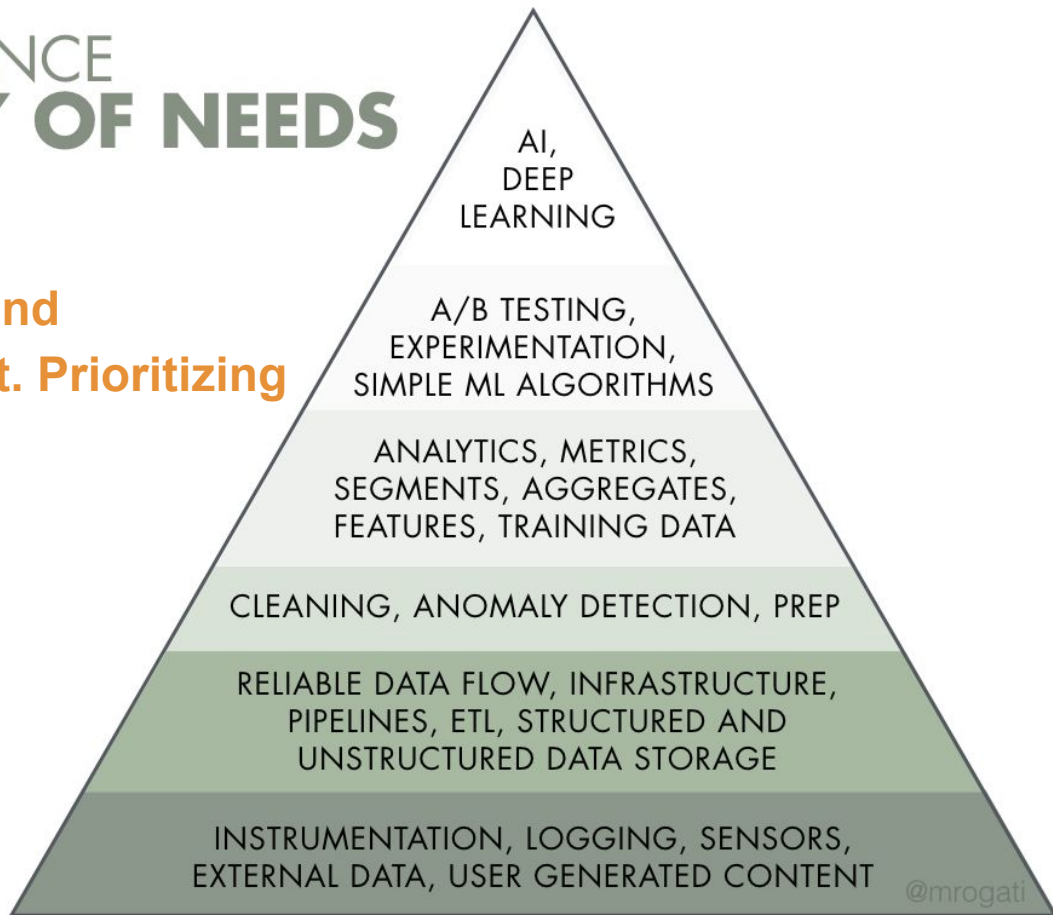
# THE DATA SCIENCE HIERARCHY OF NEEDS

**Dashboards or reports tracking spending,  
engagement, progress towards goals.**



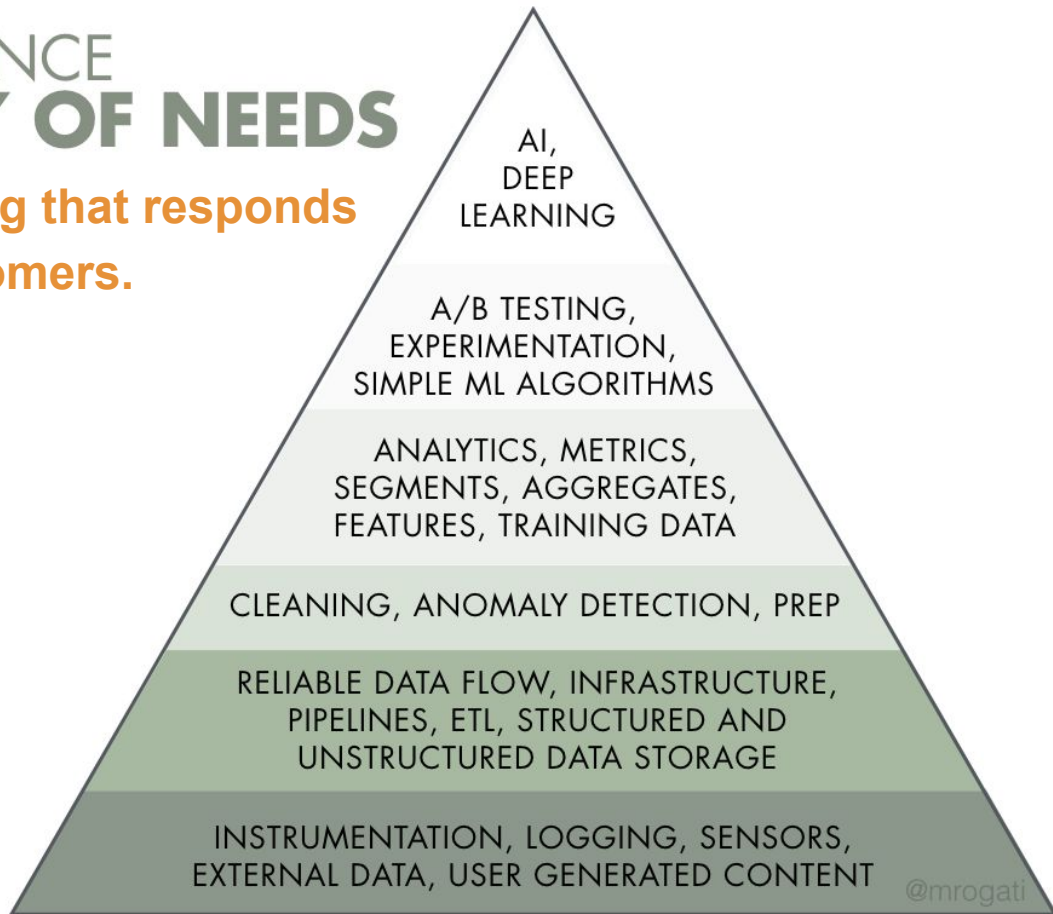
# THE DATA SCIENCE HIERARCHY OF NEEDS

Testing of different messages and approaches to maximize impact. Prioritizing who to reach out to.



# THE DATA SCIENCE HIERARCHY OF NEEDS

Dynamic customized messaging that responds  
to the needs of individual customers.



# Two **Purposes** for Data

- Data is often originally collected for **administrative** purposes.
  - Billing customers
  - Providing a rebate check
- Administrative data is often repurposed for **analysis** after the fact.
  - Finding inefficient customers
  - Evaluating program effectiveness
- If analysis is planned for from the beginning, it usually goes more smoothly!
  - Know what you plan analyze
  - Collect the right data
  - Keep good metadata



# Activity:

# Data Storytelling

# **Tell the story of this data set:**

**[Purple, Beach, Button, Coffee, Experience]**

# Data is not neutral

Humans make choices about:

- **Data collection methods**
- **Defining terms**
- **Analyzing/applying data**
- **Visualizing data**

Minimize bias when possible, identify biases that cannot be removed, and be clear about assumptions and methodology that may affect reading of data

How many ways could you answer the question:

**“How much water did your agency use last year?”**

Production?

Metered?

Sales?

Calendar or fiscal year?

Pass-through?

Potable?...

# Pitfalls to watch out for



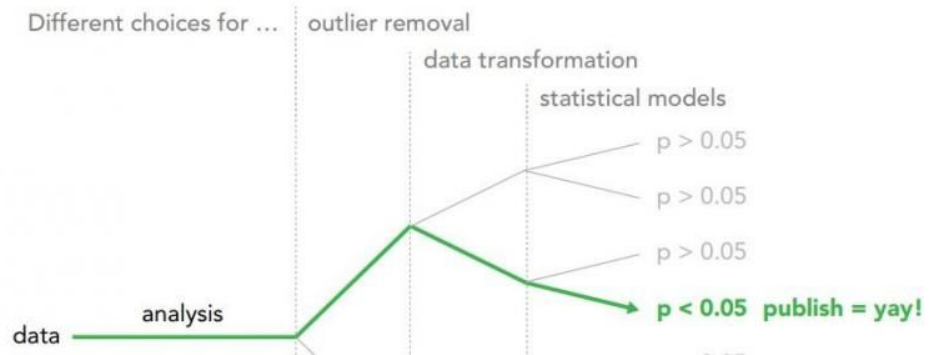
- Data isn't what you expected
- Not sure what the data means or how/why data was collected
- Data taken out of context

# Pitfalls to watch out for

“How is the sausage made?”

1. Data collection
2. Data interpretation
3. Data transformation / Analysis
4. Presentation of results
5. Interpretation of results

## Garden of forking paths [Gelman and Loken 2014]



# Applied Example: **LAM** Data Assessment

# Goals of LAM Assessment

1. **Quality control** the Landscape Area Measurement (LAM) data that DWR has provided to agencies
2. Estimate residential portions of water use objective to **quantify the impact** for the agency



# Where to **start**?

Let's break down the formula to see what data we need.

Residential Indoor

Residential Outdoor

$$( \text{GPCD} * \text{Pop} ) + ( \text{ETAF} * \text{ET0} * \text{LA} * \text{C} )$$

Indoor standard      Population      Outdoor standard      Reference ET      Landscape Area      Scaling Factor

Standards  
Data  
Constant

# Zooming in on Landscape Area

DWR's LAM data is derived from many different data sources with different considerations

- Imagery
- Classification Algorithm
- Agency Boundary
- Parcel Polygons

$$\left( \underset{\text{Indoor standard}}{\text{GPCD}} * \underset{\text{Population}}{\text{Pop}} \right) + \left( \underset{\text{Outdoor standard}}{\text{ETAF}} * \underset{\text{Reference ET}}{\text{ETO}} * \underset{\text{Landscape Area}}{\text{LA}} * \underset{\text{Scaling Factor}}{\text{C}} \right)$$

# Zooming in on Landscape Area

DWR's LAM data is derived from many different data sources with different considerations

- **Imagery**
- Classification Algorithm
- Agency Boundary
- Parcel Polygons

Raster data, 4-band imagery, year, time of year, resolution, errors in images?

$$\left( \text{GPCD} * \text{Pop} \right) + \left( \text{ETAF} * \text{ETO} * \text{LA} * \text{C} \right)$$

Indoor standard      Population      Outdoor standard      Reference ET      Landscape Area      Scaling Factor

# Zooming in on Landscape Area

DWR's LAM data is derived from many different data sources with different considerations

- Imagery
- **Classification Algorithm**
- Agency Boundary
- Parcel Polygons

Preprocessing steps, type of algorithm, accuracy, format of outputs

$$\left( \text{GPCD} * \text{Pop} \right) + \left( \text{ETAF} * \text{ETO} * \text{LA} * \text{C} \right)$$

Indoor standard      Population      Outdoor standard      Reference ET      Landscape Area      Scaling Factor

# Zooming in on Landscape Area

DWR's LAM data is derived from many different data sources with different considerations

- Imagery
- Classification Algorithm
- **Agency Boundary**
- Parcel Polygons

Does the boundary accurately represent the area where you provide water?



$$\left( \text{GPCD} * \text{Pop} \right) + \left( \text{ETAF} * \text{ETO} * \text{LA} * \text{C} \right)$$

Indoor standard      Population      Outdoor standard      Reference ET      Landscape Area      Scaling Factor

# Zooming in on Landscape Area

DWR's LAM data is derived from many different data sources with different considerations

- Imagery
- Classification Algorithm
- Agency Boundary
- **Parcel Polygons**

Parcel georectification, alignment of land use codes with agency classes, overlap of parcels with irrigated areas



$$\left( \text{GPCD} * \text{Pop} \right) + \left( \text{ETAF} * \text{ETO} * \text{LA} * \text{C} \right)$$

Indoor standard      Population      Outdoor standard      Reference ET      Landscape Area      Scaling Factor

# Zooming in on Landscape Area

- Only way to check many of these things is to open up the files and look!
- Shapefiles opened in ArcGIS, QGIS or similar
- Compare parcel locations against residential meter locations

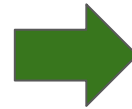
$$\left( \text{GPCD} * \text{Pop} \right) + \left( \text{ETAF} * \text{ETO} * \text{LA} * \text{C} \right)$$

Indoor standard      Population      Outdoor standard      Reference ET      Landscape Area      Scaling Factor

# Zooming in on Evapotranspiration

- Where to source data on reference evapotranspiration?
- CIMIS is standard. Spatial CIMIS vs. Individual Stations.
- CIMIS has a REST API!

<http://et.water.ca.gov/api/data?appKey=YOUR-APP-KEY&targets=2,8,127&startDate=2010-01-01&endDate=2010-01-05>



```
{
  "Data": {
    "Providers": [
      {
        "Name": "cimis",
        "Type": "station",
        "Owner": "water.ca.gov",
        "Records": [
          {
            "Date": "2010-01-01",
            "Julian": "1",
            "Station": "2",
            "Standard": "english",
            "ZipCodes": "93624",
            "Scope": "daily",
            "DayAirTmpAvg": {
              "Value": "39",
              "Qc": " ",
              "Unit": "(F)"
            },
            "DayAirTmpMax": {
              "Value": "57.3",
              "Qc": " ",
              "Unit": "(F)"
            },
            "DayAirTmpMin": {
              "Value": "29.8",
              "Qc": " ",
              "Unit": "(F)"
            }
          },
          ... Results Truncated ...
        ]
      }
    ]
  }
}
```

$$\left( \text{GPCD} * \text{Pop} \right) + \left( \text{ETAF} * \text{ETO} * \text{LA} * \text{C} \right)$$

Indoor standard      Population      Outdoor standard      Reference ET      Landscape Area      Scaling Factor



# Zooming in on Population

- How to calculate population?
  - Number of meters \* Household Size
  - Census
  - American Community Survey
- Seasonal population?

$$\left( \underset{\text{Indoor standard}}{\text{GPCD}} * \underset{\text{Population}}{\text{Pop}} \right) + \left( \underset{\text{Outdoor standard}}{\text{ETAF}} * \underset{\text{Reference ET}}{\text{ETO}} * \underset{\text{Landscape Area}}{\text{LA}} * \underset{\text{Scaling Factor}}{\text{C}} \right)$$

# Today we talked about:

- The Universe of Water Agency Data
- Data Types and Formats
- Accessing and Sharing Data
- Metadata
- Data Terms **Kahoot!**
- Potential and Pitfalls
- An Applied Example

# Resources

- Data Terms
  - <https://www.springboard.com/blog/data-science-terms/>
  - <https://www.dataquest.io/blog/data-science-glossary/>
- Data needs pyramid
  - <https://hackernoon.com/the-ai-hierarchy-of-needs-18f111fcc007>
-

# Upcoming Events



More info: [CalWEP.org](https://CalWEP.org)

## CA Water Data Summit

August 19-20, 2021

More info: [CaWaterDataSummit.org](https://CaWaterDataSummit.org)

**Questions?**